



*Workforce, Economic Development & Continuing Education (WEDCE)
in collaboration with Opus Works*

Problem Solving Essentials

All Virtual Blended Learning

Equip leaders and teams with the skills they need to solve everyday problems.

- ~This turn-key Problem Solving Essentials Course incorporates highly effective Lean concepts and tools, like Plan, Do, Check, Act (PDCA).
- ~Students master the simple, yet powerful, four step **GO 4 It** framework: Identify It, Dig Into It, Fix It and Track It.

Participants will learn:

- ~The simple, yet powerful, PDCA repetitive four-stage model for continuous improvement.
- ~The difference between individual and team approaches to problem-solving.
- ~Problem-solving tools and techniques and best practices.
- ~Basic Lean principles.

Companies will gain:

- ~A common problem-solving foundation and language.
- ~The ability to quickly solve day-to-day problems.
- ~A scalable problem-solving approach that can be delivered all-virtually.
- ~A culture of business excellence.

Details:

- ~Self-paced e-Learning modules, world-class materials, virtual class sessions led by expert instructors and effortless deployment.
- ~Problem Solving Essentials is designed as an all-virtual blended learning course for three teams with four students per team.
- ~For businesses enrolling multiple teams, custom pricing may be available.
- ~Opus Works will determine the class start date based on a requirement for three teams per class.

Register Now



Contact Name: _____

Company: _____

Company Address: _____

City: _____ State: _____ Zip Code: _____

Confirmation Email Address: _____

Register Your Team Here

Event: L4618A Per Team Fee: \$3995

Team Member #1: _____

Team Member #2: _____

Team Member #3: _____

Team Member #4: _____

One Team per form please.

Classes will begin in January, 2018.

Exact start date will be determined by Opus Works.

Registration deadline is January 15, 2018

RHODES STATE COLLEGE IS A TOBACCO FREE CAMPUS

PAYMENT INFORMATION

\$ 3995.00 per Team Registration Fee

\$ 3595.50 for WCOMC Members

Check Enclosed (Payable to Rhodes State College)

Purchase Order #: _____

Or attach a Purchase Order to the registration form.

Credit Card:   

Name on Card: _____

Card Number: _____

Expiration Date: _____

Billing Zip Code: _____

Security Code: _____

CURRICULUM INFORMATION

Problem Solving Essentials Curriculum	
Virtual Sessions and e-Learning Modules	Time (mins)
Virtual Session 1: Kickoff	60
Introduction to Problem Solving	90
A3 Problem Solving	30
Virtual Session 2: Four Step Frameworks	90
PDCA	30
Introduction to Lean Principles	60
Introduction to Lean for Office and Services	60
Virtual Session 3: Identify It	90
Eight Wastes	25
SJPOC	15
Mapping the Process	30
Cause and Effect Diagrams	40
Virtual Session 4: Dig Into It	90
Pareto Analysis	60
Error Proofing	20
Virtual Session 5: Fix It/Track It/Wrap Up	90
Total Virtual Session Time:	7 hrs
Total e-Learning Time:	8 hrs
Total Virtual Session + e-Learning Time:	15 hrs

REGISTRATION

Make checks payable to [Rhodes State College](#).

EMAIL: Eilerman.T@RhodesState.edu

FAX: (419) 995-8096

PHONE: WEDCE Coordinator at (419) 995-8351

(8:30am to 4:30pm, weekdays)

MAIL: Rhodes State College, c/o WEDCE

4240 Campus Drive, Lima OH 45804.

REFUND & CANCELLATION GUIDELINES

~Withdrawals up to 5 days prior to the event start date will receive a full refund, less the cost of materials.

~Withdrawals of less than 5 days prior to the scheduled event will receive a 50% refund.

~No refunds are issued for no-shows. Substitutions are welcome.

~A full refund will be issued if a course cancels.

~WEDCE reserves the right to adjust these policies as needed.

